

# The Stooges Sketchbook

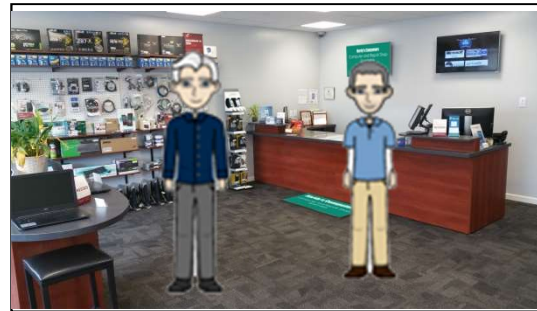
Scene : Sketch 1 Windows 10, the painful upgrade

INT/EXT/DAY/NIGHT: INT

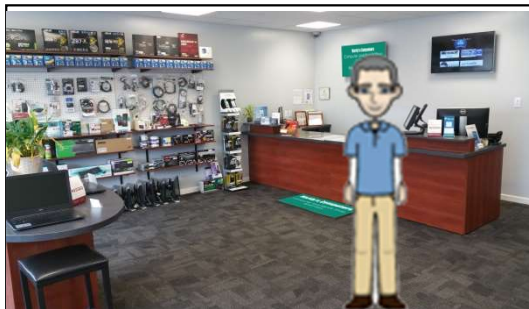
Location: SLC TV Studio



Sketch Starts



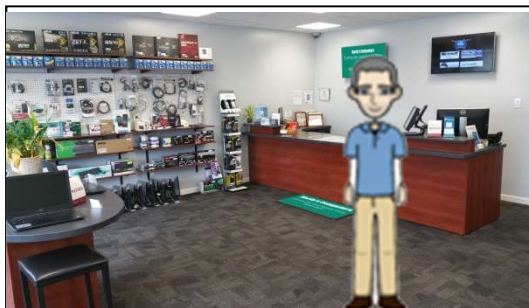
The Customer walks into the computer shop to complain that his laptop has stopped working after installing windows 10 – Two Shot



Hardy wants more information regarding Adrian's issue – Close up on Hardy



Adrian tells Hardy of some of the problems – Close up on Adrian

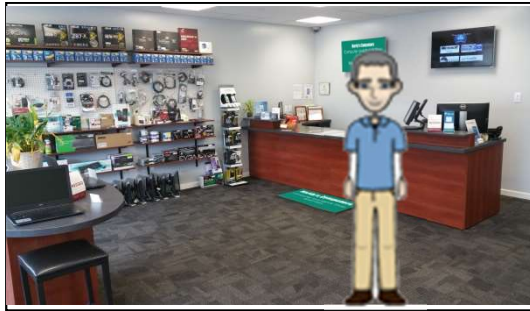


Hardy then asks why the upgrade was painful – Close up on Hardy



Adrian explains that it was a forced upgrade as Microsoft downloaded it using windows update and without approval

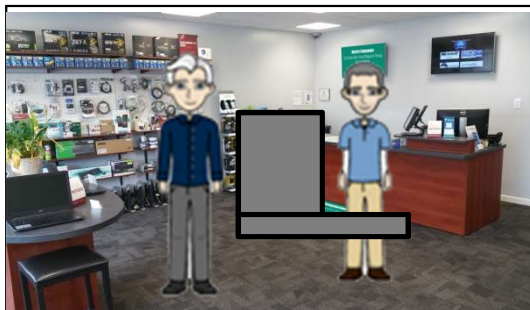
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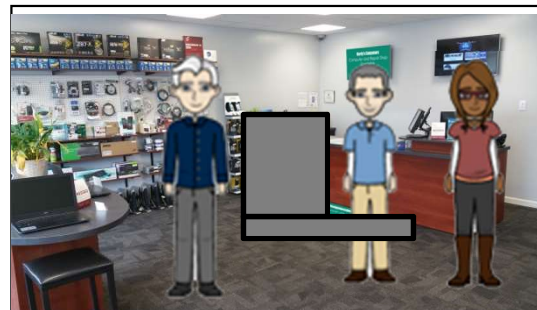
Hardy did read an article of the issue that Adrian had experienced



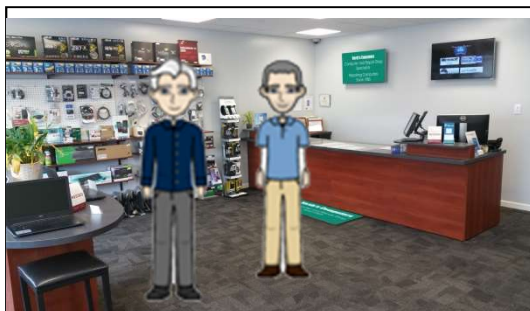
Adrian also explains that a windows update deleted some of the programmes



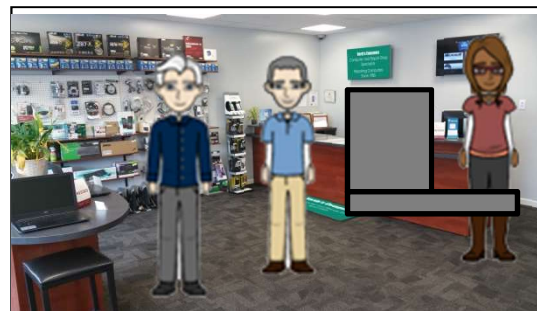
Hardy decides to look at the laptop and has reported it has the blue screen of death, a problem that Adrian did not have



Hardy calls Nina to fix the laptop and gives Nina the laptop and she returns to the workshop

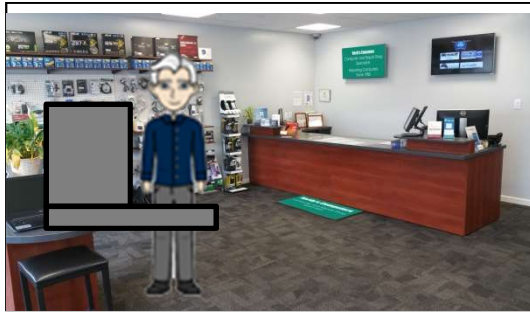


Hardy has assured Adrian that Nina is a computer expert

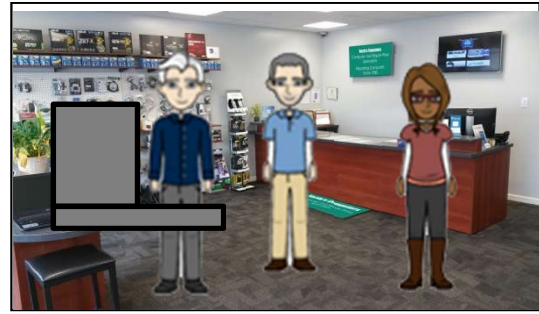


Nina returns with the laptop that she claimed to be in full working order so demands a £150 plus £30 per minute labour charge

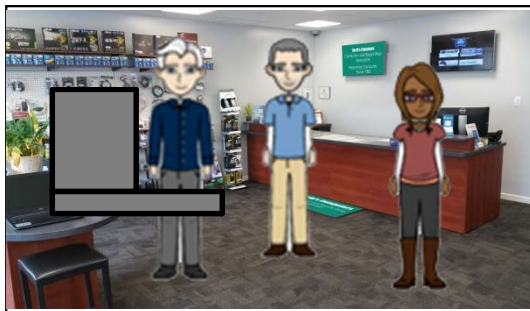
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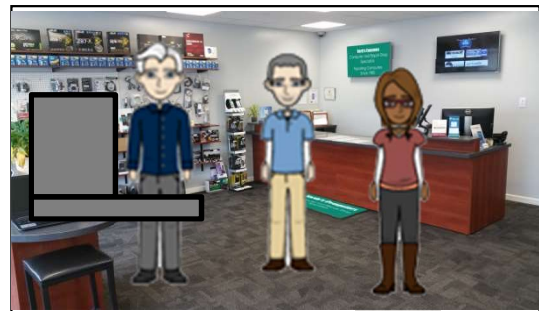
Just as Adrian was about to test it, the laptop has crashed again



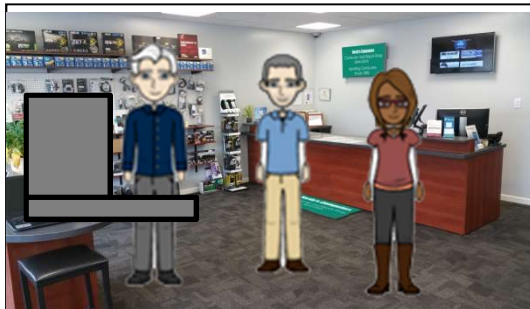
With the strange issue, Hardy calls back Nina to fix this



Nina questioning Hardy for the next attempt to fix the laptop



Hardy tells Nina to fix the laptop



Nina informs Hardy that she has fixed the laptop

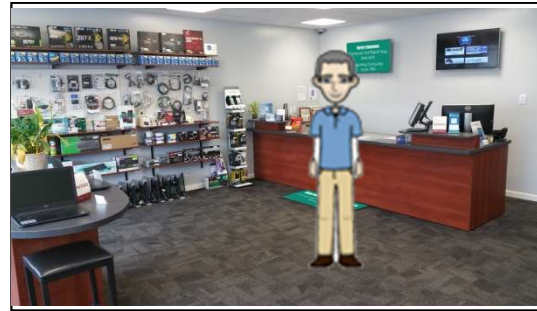


Hardy tells Nina to get on with it

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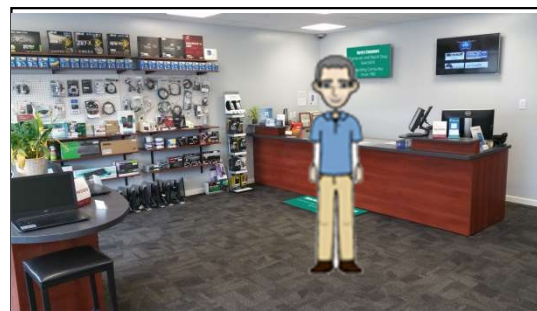
Adrian told Hardy that Nina was an expert



Hardy explains that this repair was a first time use of windows 10 for Nina and was trying to do a clean install of windows 10



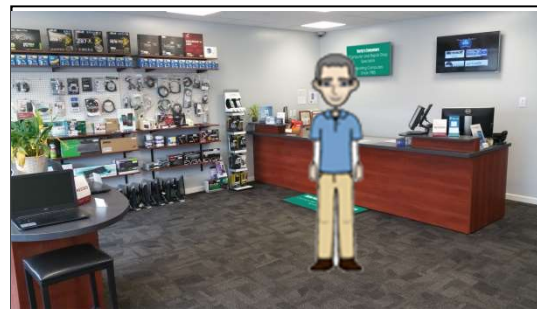
Adrian demands to know what Nina was up to



Hardy tells that Nina was installing a clean install of Windows 10

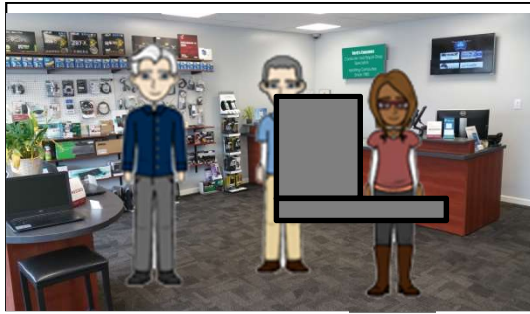


Adrian having been fed up rates the shop as not good and tells Hardy what he is going to about this



Hardy tells Adrian that the laptop could have Windows 7 re-installed as Nina can fix Windows 7

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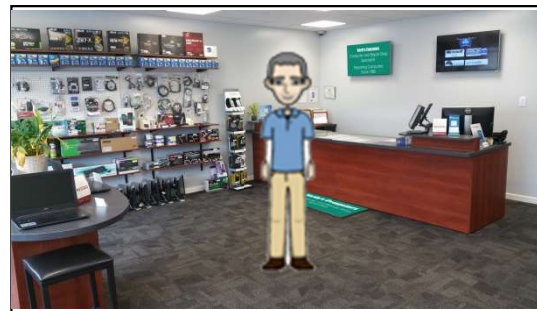
Nina returns to report that she can't get the laptop fixed



Hardy asks Nina to reinstall another copy of windows onto the laptop



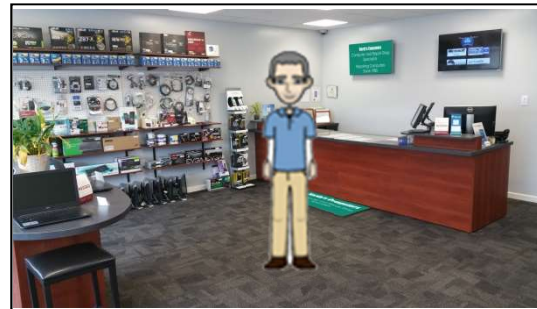
With Nina back in the workshop. Adrian asks Hardy what Nina is doing



Hardy then tells Adrian that he asked Nina to reinstall Windows 7



Nina returns to report that despite reinstalling Windows 7, it is still booting to Windows 10

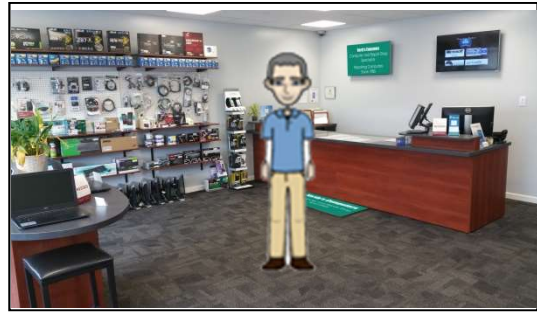


Hardy asks Nina what else she can do

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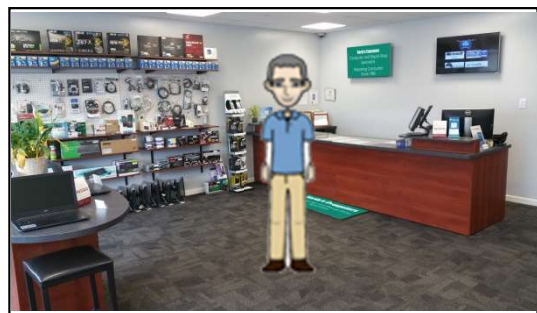
Nina asks Hardy that she could do a complete reinstall of Windows 7 and clear out Windows 10 completely



Hardy asks Nina to get on with it



Adrian hopes the laptop is going to be in one piece



Hardy hopes it is, he claims that Nina is good at fixing laptops so hopes it is an easy repair

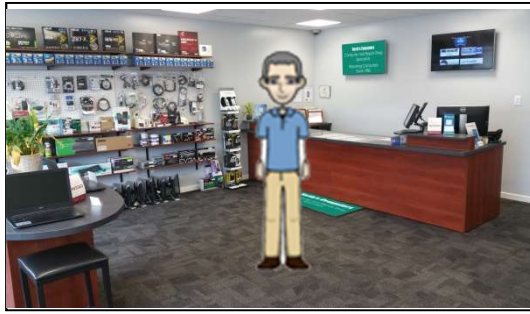


Adrian questions to Hardy about this easy repair



Nina returns and claims that the laptop is working

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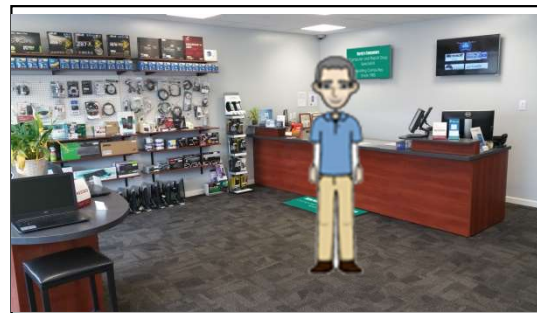
Hardy wants another £160 with £50 per 30 minutes labour charge again



Adrian hopes the repair charge is worth it as he tests the laptop



After booting up the laptop it seems to be working



Hardy tells Adrian that if any problems are found then give us a ring



Just before it got to the logging screen the Blue screen of death has come back